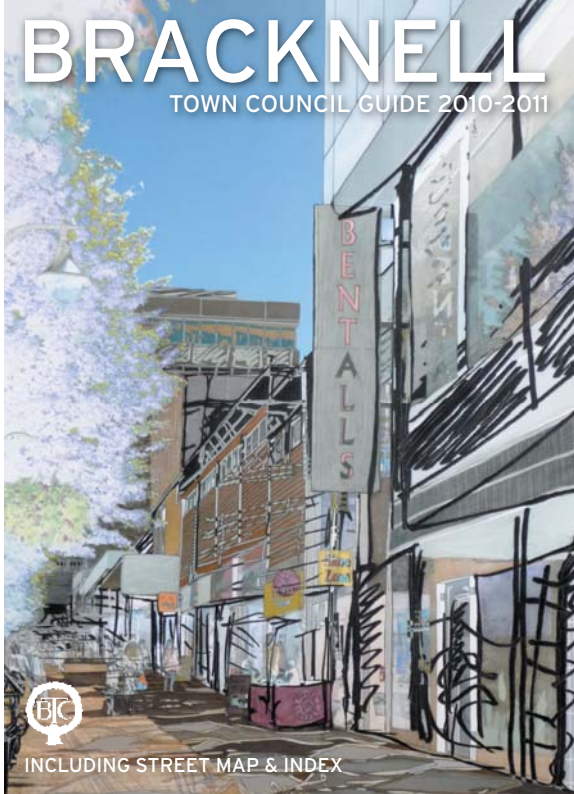


BRACKNELL

TOWN COUNCIL GUIDE 2010-2011



INCLUDING STREET MAP & INDEX

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Bracknell

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Welcome

Welcome to the second Bracknell Town Council Guide, we hope you will find it useful and that it will help you to enjoy the excellent services provided by the Town Council for local residents and others who work in or visit the area. Please keep this Guide safe as it has been designed to remain useful for several years.

Many of the residents of Bracknell and local visitors remain confused about the difference between Bracknell Forest Council and Bracknell Town Council. We hope that this Guide will go some way in putting an end to that confusion or at least give you someone to contact when you need information or support with local issues. My fellow councillors and I are here to serve you as elected Town Councillors at least until the next elections in May 2011. We are not paid councillors and receive no expenses other than for essential travel outside the boundaries of the parish e.g. to travel to training courses. We can be contacted about any local matters of concern and will try our best to help you. Our contact details are given on pages 12 & 13.

Bracknell Town Council is responsible for the maintenance of the majority of the recreation areas and children's play facilities within the central area of the Borough. Our grounds staff (dressed in dark blue clothing) may be familiar to you, as they are seen mowing the grass, marking out football pitches, clearing litter and inspecting play equipment. What you may not be so familiar with are some of our other staff and services which include the provision of allotment sites, bus shelters, public seats, the Larges Lane Cemetery and the quality all weather synthetic pitch facilities at Birch Hill. The Town Council also gives out grants to local organisations and a TV licence grant to older and disabled people of the Parish who apply for it.

Details of all the Town Council's services can be found in this Guide.

As elected Mayor I am proud to present to you the services that the Town Council provides and hope that this Guide will encourage you to take up the challenge to explore all that Bracknell Town has to offer.

With all good wishes

Councillor Chas Bailey
Town Mayor 2009 – 2010



**Councillor
Chas Bailey
Town Mayor
2009 - 2010**



FOR YOUR INFORMATION

Bracknell Town Council is the largest Parish within the Unitary Authority of Bracknell Forest. It provides services to over half the population of the Borough located within 12 Wards making up the central area of the Borough. To the south lie the parishes of Sandhurst and Crowthorne, to the east Winkfield and in the north the parishes of Binfield and Warfield.

The Town Council's office base is:

**Brooke House
54 High Street
Bracknell
RG12 1LL**

Play equipment



OPENING HOURS:

8.30am – 5.00pm Monday to Thursday
8.30am - 4.30pm Friday

WE CAN BE CONTACTED BY:

Telephone 01344 420079
– out of hours answerphone and emergency contact number
Fax 01344 424015
e-mail enquiries@bracknelltowncouncil.gov.uk

In addition to this Guide information about the Town Council and all its services can be found on our website www.bracknelltowncouncil.gov.uk. The website is regularly updated to give pricing information for room hire, tennis, mini-golf etc. as well as Pavilion opening times and football pitch closure information etc.

The Town Council produces regular newsletters detailing council activities and work programmes. The newsletter is produced a number of times a year and is delivered to many homes within the Bracknell Town area. Copies are also made available at libraries, doctors' surgeries, Town Council facilities and local information points.

The foyer of Brooke House provides an opportunity for local organisations to display posters and leaflets about their activities. If you would like to display information about your organisation or event please contact us or bring the information in to Brooke House. The Town Council reserves the right to agree which information and / or brochures may be displayed, the Town Clerk's decision on this matter is final.

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A Brief History of Bracknell Town

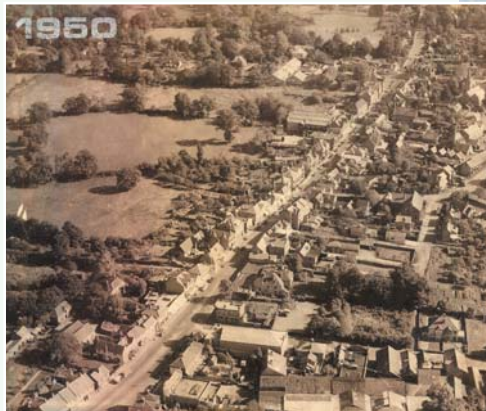
Bracknell started life as a rural settlement within Windsor Forest and remained very small until the coming of the railway in 1856. Today very little of the old Bracknell remains as most of it was demolished in the 1950s and 60s to create Bracknell New Town. 2009 sees the 60th anniversary of Bracknell's designation as a New Town on 17 June 1949. Bracknell is one of a number of new towns which were developed after the Second World War to house people who were made homeless by the bombing in London. The Greater London Plan of 1944 created the Metropolitan Green Belt which was designed to preserve an area of London's surrounding countryside from development, so that it would be accessible to those still living in London; however new housing was needed for the many city dwellers who had been bombed out. The quality of this housing was important as it was felt important to improve on the many unsatisfactory features of pre-war housing with its overcrowding, poor sanitation and lack of leisure facilities and open space.

The earlier creation of garden cities at Letchworth and Welwyn had shown a different way to do things and these ideas were taken further in the New Towns Act of 1946. Ten towns further out from London than the green belt were designated for expansion. Bracknell

was chosen as the development would avoid encroaching on good quality farm land and the existence of a railway station was seen as an advantage. Initial plans were made for a town of 60,000 but this was eventually scaled back to 25,000 (Bracknell Town's current population is in excess of 54,000). The work was overseen by the Bracknell Development Corporation who were given wide-ranging powers, including that of compulsory purchase. Attention was paid to housing densities, design and the provision of open space.

In 1849 the population of Bracknell was 500...

The first new town area of Bracknell was Priestwood, where the first occupants moved in on Christmas Eve 1951. A further area, Easthampstead, is characterised by the only high-rise residential block in Bracknell the 17-storey Point Royal, built by Arup Associates and now considered an icon of New Town architecture with Grade II listed status. This block together with the surrounding housing and shops was designated a conservation area in 1996. In the late 1950s the eponymous Bull Brook was pushed into a culvert as the Bullbrook area of the new town was built. Each new area was designed to have a strong neighbourhood character, with local shops to cater for everyday needs. By 1960 work was underway on building Harmans Water the final one of these new neighbourhoods. So the vision for a



Bracknell High Street before redevelopment

country town with green open spaces and local neighbourhood areas served by shops, schools, and community facilities was achieved, epitomising the New Town ideal.

However the Bracknell Development Corporation went on to build more including Great Hollands around 1967, Wildridings around 1970, and Crown Wood in the late 1970s. The Corporation was eventually wound up in 1982, being subsumed by the Commission for the New Towns, which in turn became English Partnerships and is now a part of the Homes and Communities Agency.

Much of the new town has worked well, and people have settled happily. Employment was also a part of the new town plan, originally this was industrial but service and IT industries have come to predominate. Unfortunately Ministry diktat that 21 garages per 100

houses would be sufficient has caused a particular problem from an early stage, that of parking. The 'new' town centre is very dated, but there are plans for rebuilding. On the plus side, there are many cycleways and trees and many people cite the greenery and amount of open space as the things they like most about Bracknell. The majority of these open space areas are managed by Bracknell Town Council.

Today Bracknell remains much as the New Town concept envisaged a series of neighbourhood communities bounded by open countryside, whilst a burgeoning skyline demonstrates its success in attracting many, mostly high-tech, businesses to the town. Overall, thanks to its good position close to London, motorways and other transport links, Bracknell has flourished, and is probably the most successful of the new towns.

Bracknell Town Council in Action



Woodland

Bracknell Town Council is comprised of 27 councillors representing 12 Wards (their contact details are on pages 12 & 13). Town Councillors are elected every 4 years with the next elections due in May 2011. The Town Council is served by a Town Clerk, the senior officer of the Town Council, and approximately 30 other full time and part time staff, the majority of whom work to maintain the outdoor spaces and play areas for which the Town Council is responsible.

The Town Council is chaired by the Town Mayor who is elected each year at the Annual Meeting in May. At the Annual Meeting Town Councillors are voted in to serve on a number of committees which consider planning, recreation and environment, finance and personnel issues. Other working groups are also formed to make recommendations in relation to matters of local relevance and importance e.g. youth work and health and safety.

The Town Council has the opportunity to comment on all Planning applications within the Bracknell Town area prior to their being considered by the Bracknell Forest Council Planning Committee, where the final decisions on permission are made.

Recreation and Environment issues are regularly considered e.g. the provision of new play areas. The Town Council may also be consulted on proposals regarding environmental improvements in the local area and other matters of interest to the people of Bracknell Town. The Recreation and Environment Committee is also responsible for overseeing the Town Council's works programme. Due to the nature of its primary responsibilities recreation issues are of vital importance to the Town Council and the management of the recreation grounds and play areas as well as establishing future work



Bins & seats



Mowing a recreation area

plans for play area renewal and refurbishment are vital committee responsibilities.

A committee with Finance responsibility agrees and monitors the Town Council's budget and advises on issues of financial management, whilst another with Personnel responsibility meets on an ad hoc basis to consider human resources issues, to appoint senior staff and appraise the Town Clerk.

The Planning Committee meets regularly throughout the year, and other major committees meet 6 times a year. All Town Councillors meet at Full Council (held 6 times a year) to ratify the decisions made by the Town Council's delegated committees.

Members of the public are welcome to attend all Town Council meetings; the agendas for these meetings are available from the Town Council's website www.bracknelltowncouncil.gov.uk or on request to Brooke House. Meetings are held at 7.30pm (Planning 6.30pm) on Tuesday evenings in the Council Chamber at Brooke House, access is via the High Street. The schedule of meetings can be found on the Town Council's website or on the notice board outside Brooke House.

Day to day management of the services delivered by the Town Council is the responsibility of the Town Clerk who works closely with Town Councillors to deliver the decisions made at the various committees. The work of the Town Council is funded through a precept on Council Tax payers within the Bracknell Town Parish area, and from income raised through letting out the Town Council's sports pitches, rooms and other facilities as well as from trading in the Town Council's

Pavilion coffee shops.

A budget for the forthcoming financial year (starting in April) is set in December when projects are identified for the coming year. These projects will likely include refurbishment and replacement of play equipment, improvements to Town Council facilities and the possible development of new initiatives for the benefit of local people, which the Town Council has the power to deliver. At the same time as setting the budget an allocation is made in the form of grants to local organisations who have applied through the



North Lake

Annual Grant Scheme. The Town Council's budget for 2009/10 is £1.6m.

The Town Council works closely with Bracknell Forest Council and Bracknell Forest Homes to try to ensure as seamless a service as

possible to local residents, but this is sometimes difficult given the complexity of the land holding and environmental responsibilities of the individual organisations. Regrettably on occasions people may feel they are passed backwards and forwards between these local organisations. This can be avoided if callers are very specific about their query and the geographical area they are interested in. A good example of the cooperation between the Borough and the Town Council is the provision of the highly successful Dog Warden who is jointly funded by the six parishes within Bracknell Forest and directly managed through the Borough. The Town Council and the Borough Council meet formally on a quarterly basis to discuss items of mutual interest in addition to ad hoc meetings covering specific topics such as trees, parks and open spaces.

Bracknell Town Councillors

Bracknell 01344

Your Town
Councillors are
available to be
contacted to
discuss local
issues with you

Bullbrook



Andrew Street
Bird Brock,
7 Martin's Lane
Bracknell RG12 9EN
882586



Isabel Mattick
12 Matham Fell
RG12 7DU
420997



Michael Sargeant
The Willows, Church
Lane, Warfield
RG42 6EG
882586



Gareth Barnard
27 Top Common
RG12 3SH
487581

Town Centre

Priestwood



Martin Davis
9 Agar Crescent
RG42 2BY
457799



David Fawcett
Furze Hill, Terrace Rd
South, Binfield
RG42 4DS
422495



Alvin Finch
51 Lakeside
RG42 2LE
429660



Diane Finch
51 Lakeside
RG42 2LE
429660

Garth

Crown Wood



Marc Brunel-Walker
52 Hatch Ride,
Crowthorne
RG45 6LB
777859



Wilford Holness
41 Helmsdale
RG12 0TA
649822



Emma Barnard
27 Top Common
RG42 3SH
487581



Denise Whitbread
31 Arncliffe
RG12 7YL
310700

Wildridings

Harmans Water



Trevor Kensall
35 Wellington Drive
RG12 9NE
649462



Shelagh Pile
17 Walbury
RG12 9JB
421754



Chris Turrell
12 Pickering
RG12 7EA
420471

Old Bracknell



Maureen Beadsley
6 Greenham Wood
RG12 7WJ
443136



Michael Beadsley
6 Greenham Wood
RG12 7WJ
443136



Lady Barbara Smith
17 Dundas Close
RG12 7BX
454573

Hanworth



Will Davison
95 Quintilis
RG12 7QQ
640211

Great Hollands South



Scott Burrows
68 Viking
RG12 8UN
484182



Graham Ellis
51 Wylam
RG12 8XS
426120



Adrienne Jones
33 Wylam
RG12 8XS
454738

Hanworth

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at time of
going to
press

Great Hollands North



Heather Barber
5 Viking
RG12 8UL
427552



Mary Temperton
35 Southwold
RG12 8XY
426191



Chas Bailly
154 Juniper
RG12 7ZE
489428



Gill Birch
8 Dale Gardens,
Sandhurst
GY47 8LA
778140

Birch Hill



Bracknell Square, Leverkusen

Town Twinning



Leverkusen Platz, Bracknell

In 1973 Bracknell Town established a Town Twinning link with Opladen, a town of a similar size to Bracknell situated on the River Rhine close to Cologne in Germany. Shortly afterwards Opladen became subsumed within Leverkusen and Bracknell Town now retains the twinning link with Leverkusen. In signing a twinning agreement both towns expressed the joint goal of "ensuring friendly meetings between our towns and the support of every possible exchange between the citizens."

The Town Twinning Association works to arrange regular group visits to and from Leverkusen and to facilitate exchanges between local interest groups, schools and sports clubs and for work experience. Bracknell Town Council works actively to support the Twinning Association and is pleased to have the opportunity to welcome guests from Leverkusen to Bracknell.

In 2006 Bracknell Town was privileged to be awarded the Council of Europe Flag of Honour. The Flag of Honour is awarded to cities and municipalities which have twinning arrangements with European partners and who can demonstrate that they are involved in a range of activities to develop partnership and understanding. The blue flag, embroidered with twelve golden stars and fringed with gold is symbolic of the expression of good will of a growing number of states and peoples to work together to build peace and prosperity, in a

continent where common values of democracy, human rights and the rule of law prevail. The Flag now hangs in the Town Council offices at Brooke House.

In 2008 citizens from Bracknell were privileged to be present in Leverkusen for the opening of "Bracknell Square" (pictured) by the Mayor of Leverkusen and the Bracknell Town Mayor. Bracknell Square with its bright red post box and telephone kiosk serves as a permanent reminder to the citizens of Leverkusen of the twinning link with Bracknell Town. In a reciprocal gesture in 2009 an area of the High Street, Bracknell was badged as Leverkusen Platz, with wall plaques giving information about the twin towns

In 2009 guests from Leverkusen visited Bracknell to help to celebrate the 60th anniversary of Bracknell's designation as a New Town, a return trip to Leverkusen is planned for 2010.

The Town Twinning Association always welcomes new members. For more information please contact Mrs Adrienne Jones on 01344 454738 or via Brooke House.



Buddy Swing



Play Area Consultation



Play equipment

TOWN COUNCIL PLAY AREAS BY WARD

1. Play equipment suitable for a large age range
2. Play equipment suitable for 2 – 7 years old only
3. Basketball facilities and / or football net
4. Large sports field
5. Paddling Pool for toddlers
6. Teenage Meeting Place
7. Skateboard facilities

PRIESTWOOD & GARTH AREA

- 1 3 4 6 Braybrooke
Recreation Ground
1 3 4 5 6 Jocks Lane Park
1 Pollardrow Avenue
Playing Field
1 Storey Road Play Area
6 Anneforde Place Play Area

OLD BRACKNELL (EASTHAMPTSTEAD) AREA

- 1 3 4 6 South Hill Road
Recreation Ground
2 The Green

BULLBROOK AREA

- 2 Bullbrook Drive Play
Area
1 3 6 The Elms Park
1 3 Lily Hill Play Area
(off Freeborn Way)

HANWORTH & BIRCH HILL AREA

- 1 3 4 6 Birch Hill Recreation Ground
1 3 6 7 Hedgehog Park
3 7 Dryden Woods
1 4 Latimer Play Area
1 Ludlow Play Area
1 Quintilis Play Area


GREAT HOLLAND & WILDRIDINGS AREA

- 1 3 4 6 Jurassic Park - Green Hill
1 3 4 Ennerdale Playing Field
1 3 4 5 6 Great Hollands
Recreation Ground
1 3 4 6 7 Mill Park
4 Ringmead Playing Field
1 4 Threshfield Playing Field
1 3 4 6 Turnberry Playing Field
Home Farm
1 Ullswater Play Area
4 Wildridings Playing Field
1 3 Winscombe Play Area
1 3 4 Yardley Play Area

HARMANS WATER & CROWN WOOD AREA

- 1 3 4 6 Calfridus Way Playing Field
1 2 6 7 Crown Row (Leaves Green)
2 Cumnor Way (behind shops)
1 3 4 6 Harmans Water Playing Field
1 Oareborough Play Area
1 Nettlecombe Play Area
1 Nuthurst Play Area

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Recreation & Leisure

Out and About in Bracknell Town

Bracknell Town Council is proud of the quality of its parks and recreation grounds which are situated throughout the Parish. The Town Council is responsible for the maintenance of 250 acres of recreational land and 33 children's play areas where children and young people can play and meet with their friends. The locations of these play areas are listed on page 15.

Each play area is inspected by Town Council staff once a week and litter is collected regularly. Any reports of problems at a play area are responded to within 24 hours of receiving the information. The play areas are subject to a regular programme of refurbishment and repainting.

In order to ensure that the Council's parks and recreation areas are maintained in excellent condition for the benefit of all users visitors are requested to adhere to some basic guidance.

Golf – no golf play or practise is permitted on any of the Town Council's recreational areas or green spaces.

Barbecues – disposable barbecues carefully used are acceptable but please place these on a couple of bricks, or similar to avoid scorching the grass.

Dogs – dog owners are requested to 'poop and scoop' in all the Town Council's recreational areas, woodland and green spaces. This waste can be placed in any of the Town Council's large number of litter bins which are all suitable for this type of waste.

Dog walking – dog owners are requested to keep their dogs on the lead around all lakes and ponds, this

is to avoid them chasing and disturbing the wildlife. Dogs must also remain on their leads at the Larges Lane Cemetery.

Dog warden – problems with dog fouling or unruly dogs can be referred to the Dog Warden through Bracknell Forest Council Customer Services on 01344 352000.

Litter – The Town Council provides numerous litter bins which are regularly emptied. Broken glass and other hazardous waste will be cleared as soon as practicable after it is reported. Football teams are particularly requested to pay attention to litter clearance after matches.

Fly Tipping – the Town

Council takes this matter very seriously and will act to trace and prosecute anyone guilty of fly tipping on Town Council property.

Bouncy Castles – may only be used on Town Council property with the permission of the Town Clerk. Evidence of adequate public liability insurance cover must be provided.

Motorbikes and mini-motos – are strictly forbidden on any Town Council recreational areas, woodland and green spaces.

To contact Bracknell Town Council call 01344 420079 or e-mail enquiries@bracknelltowncouncil.gov.uk



Parking – please use the designated car parking available

Smoking – all the Town Council's properties are smoke-free. Users are also asked not to smoke within the fenced play areas provided by the Town Council.

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Sand Martins Golf Club, Finchampstead Road, Wokingham, Berkshire RG40 1RQ



Bracknell Hockey Club has a hall with bar facilities. Details can be found at: www.bracknellhockeyclub.com

• South Hill Park Recreation Ground and North Lake

This attractive grassed area (across the road from South Hill Park Arts Centre) is popular with families and dog walkers. Subject to ground conditions the site is occasionally let out for use by a Fun Fair. The fishing rights on North Lake are managed by the **Bracknell Herons Fishing Club**. Day tickets to fish can be obtained from the Café at Mill Park 01344 450014 or from Steve's Fishing Cabin, Great Hollands Square 01344 311777. At the far side of the recreation ground is a small children's

play area, bounded by woodland, which in spring is a mass of bluebells.

• Domesday Copse

Domesday Copse, a woodland area at Wildridings is managed as a partnership between Bracknell Forest Rangers, Bracknell Town Council and a Local Voluntary Group. In early 2007 significant work was undertaken in the copse including the removal of dead trees, a heavy growth of brambles and the layering of a hedge between the car park and the copse. This type of work enables younger trees to grow whilst still providing an ideal habitat for wildlife. Ongoing work will ensure that this area remains a suitable habitat for wildlife.

• Woodland areas

The Town Council is responsible for managing a number of woodland areas around the town and has a policy of cutting back the undergrowth to allow better visibility for users and in order to encourage wild flowers to establish.

• Floral Displays

The Town Council is committed to working in partnership with Bracknell Forest Council in its award winning programme Bracknell in Bloom, part of the Britain in Bloom initiative. Bracknell has a record of success in this competition which involves many parts of the local community including local businesses and schools.

●○● Town Council Facilities and Services

Pavilion Coffee Shops

Pavilion coffee shops are available at Jocks Lane and Great Hollands recreation areas. Both offer a choice of tea, coffee, cold drinks, ice-creams, confectionery and other light refreshments. The Pavilion coffee shops are open according to the season. Their opening hours are posted at the Pavilion and also on the Town Council website. From October through to May they may be open on weekend afternoons and if the weather is suitable during school holidays. In the summer holidays they open from approximately 10am to 7pm most days, although they may open late or close early dependent on the weather. To check if a Coffee Shop is open it is suggested you phone first.

Jocks Lane, Binfield Road – telephone number 01344 300380
Great Hollands, South Road - telephone number 01344 455521



Padding Pools – Jocks Lane and Great Hollands

The padding pools at Jocks Lane and Great Hollands are very popular features of our parks. These shallow pools with chlorine treated water are designed primarily for the use of children aged 8 years and under, however children aged 9-12 years may use the pools after 5pm. The pools are unsupervised so all children MUST be accompanied by an adult who takes responsibility for their safety; all users do so at their own risk. The rules and regulations for use of the pools are posted at the sites.

Sometimes the pools are unavoidably closed for maintenance work (but may remain full), you are asked to respect the Pool Closed notices on these occasions.

Mini-golf

Try your skill - a 'crazy' mini-golf course is situated at Jocks Lane. To check whether the course is open please phone 01344 300380. Balls and putters are available for hire in the Pavilion coffee shop. Charges to 31 March 2010 (after this please check the website)

Juniors - 16 years and under	£1.00 per 18 holes
Adults	£1.85 per 18 holes

Birch Hill Kiosk

The kiosk at Birch Hill offers a choice of hot and cold drinks, confectionery and snacks. It is usually open when there are activities on the synthetic pitch and at the weekends during the football season. To check whether the kiosk is open it is suggested that you phone first.

Birch Hill Kiosk – telephone number 01344 860274



Tennis

To book a tennis court please ring the appropriate Pavilion or contact the groundsmen or caretaker at the site. To book for a tournament or a number of regular sessions call Brooke House 01344 420079. Racquets are available for hire and balls to purchase.

Great Hollands Recreation Ground – 6 courts - 01344 455521

Jocks Lane Park – 6 courts - 01344 300380

Alternatively please apply in person to the staff at the Pavilion coffee shop.

Charges to 31 March 2010 (after this please check the website)

Seniors (per court) £4.65 per hour

Juniors – 16 and under (per court) £2.40 per hour

Senior Citizens (Monday to Friday) £2.40 per hour

Racquet Hire – Seniors £2.40 per hour, Juniors £1.55 per hour, £2.00 deposit required

Tennis Practice (Great Hollands only)

Monday – Friday 95p per 30 minutes

Saturday, Sunday & Bank Holidays 95p per 15 minutes



Synthetic Pitch

To book the synthetic pitch at Birch Hill ring Brooke House 01344 420079.

Price concessions are available for schools, one off events and at less popular times (principally daytimes), please ask for details.

Charges to 31 March 2010 (after this please check the website)

Pitch (including changing) £34.55 per hour

Floodlights £22.65 per hour

School and disabled club use £17.55 per hour (weekday daytimes only – toilets but no changing)



Bowls

To play bowls please apply to the Great Hollands Recreation Ground Pavilion 01344 455521.

Charges to 31 March 2010 (after this please check the website)

Seniors Juniors and Senior Citizens

Green Fee £2.60 £1.30

Bowls Hire £1.55 £0.80

Overshoes £1.05 £0.55



Fishing Rod Licences, Fishing Permits and Day Tickets

Jean's Pond – Braybrooke.

Fishing is permitted for those who have obtained a seasonal fishing permit from the Town Council offices. The open season runs from dawn on 16th June to dusk on 14th March. The recreation grounds opening hours are from dawn to dusk. Night fishing is not permitted. The relevant swims are marked with a yellow dot on the adjacent tarmac areas. All fish are to be returned to the water, none are to be killed or removed please.

To purchase a seasonal fishing permit for Jean's Pond you will need an Environment Agency rod licence (available from the Post Office or the Environment Agency website www.environment-agency.gov.uk) and a passport sized photograph.

Charges to 31 March 2010 (after this please check the website)

Seniors £14.45

Juniors – 16 and under £ 8.80

Senior Citizens £ 8.80

North Lake, South Hill Park and Mill Pond

The fishing in these lakes is managed by Bracknell Herons Fishing Club. Day tickets may be obtained from the Café at Mill Park 01344 450014 or from Steve's Fishing Cabin, Great Hollands Square 01344 311777. All anglers are required to adhere to the requirements of Bracknell Herons and the water bailiff.

Outdoor Table Tennis

An outdoor table tennis table is available for free use at Great Hollands. Bats are available to borrow against a deposit and balls to purchase.

Charges to 31 March 2010 (after this please check the website)

Bats – £2.50 deposit required

Balls – 30p each

Netball Courts

Netball Courts are available for hire at Great Hollands – floodlights are available if required. Please call us on 01344 4220079 for more details.

Charges to 31 March 2010 (after this please check the website)

Court £ 4.65 per hour

Floodlights £ 15.00 per hour

Cricket

To book a cricket pitch call Brooke House 01344 420079.

Cricket squares are available for hire at: Braybrooke Recreation Ground – Makepiece Road

Great Hollands Recreation Ground – South Road

Jocks Lane – Binfield Road (short boundary)

Charges to 31 March 2010 (after this please check the website)

Prices (with changing)

Great Hollands

Seniors £56.65

Juniors £37.10

Braybrooke & Jock's Lane

Seniors £49.45

Juniors £33.00

Special rates are available for charity matches.

Softball Pitches

Softball pitches can be marked out at a number of venues on request. Please call us on 01344 420079 for more details.

Charges to 31 March 2010 (after this please check the website)

Softball £ 38.15 per match



Football and Rugby Pitches

Grass pitches are available for hire at the following locations during the soccer / rugby season. Most Senior sites have changing facilities.

Site address	Pitches available
Birch Hill, Ringmead	1 Senior, 1 Intermediate, 1 Junior
Braybrooke, Makepiece Road	1 Senior, 3 Junior
Calfridus Way	1 Rugby and 1 Senior Football
Ennerdale	1 Junior
The Elms, Park Road	1 Intermediate
Great Hollands, South Road	2 Senior
Harmans Water Road	1 Senior
Jocks Lane, Binfield Road	1 Intermediate, 1 Junior
Ringmead	2 Senior
Wildridings	2 Senior, 1 Intermediate

All pitches are booked on a seasonal basis in conjunction with the local leagues. One-off games are not usually permitted however exceptions may be made for charity events / special occasions. Please ring Brooke House 01344 420079 or e-mail mail@bracknelltowncouncil.gov.uk for further details.



Larges Lane Cemetery

The Town Council owns and is responsible for the management of Larges Lane Cemetery. There are no longer any burial plots available for purchase in the cemetery, but those families owning a plot may continue to have their family members interred. Plots are still available to purchase for the interment of cremated remains. The Cemetery chapel is available for funerals and other services. Please call the Cemetery Manager on 07918 638521 for further details.

Larges Lane Cemetery was created from meadowland in 1890. In 1996 it became part of a national project and is now designated as a 'Living Churchyard' being wildlife friendly. The cemetery is open between 8am and sunset. *Please note that there is a parking restriction between 9.30am and 2.30pm on weekdays immediately outside the Cemetery gates.*

Certain regulations are essential in order to maintain this attractive, peaceful, wildlife oasis. To encourage a wide range of wild flowers and grasses some areas are not mown as frequently as others. Fertilisers, weed-killers and pesticides are not used. Every endeavour is made to ensure that the cemetery is maintained to a high standard and families are asked to adhere to the Council's guidance.

A comprehensive leaflet about the Cemetery setting out the rules and regulations is available from Brooke House on 01344 420079.

Bandstand

The Charles Square Bandstand is available for use *free of charge* by clubs and charities based in the Bracknell Town area. All users must abide by regulations concerning the activities that can take place on the Bandstand and must obtain the appropriate permissions as detailed below.

Street Collections and sale of goods

Organisations wishing to use the Bandstand to collect money or make sales on behalf of their club / charity must apply for a 'Bandstand' Street Collection Permit from Bracknell Forest Council. Permits are free and application forms can be obtained from the Town Council; application can also be made 'on line' through the Bracknell Forest Council website www.bracknell-forest.gov.uk. Permits must be applied for at least one month in advance of the event date. 'Bandstand' Street Collection permits are for use on and around the Bandstand only, holders cannot collect or sell in the remainder of the Town Centre.

Organisations wishing to make sales of items other than bric-a-brac and promotional materials must also obtain permission to do so from the Town Centre Manager under the Street Trading regulations. The staff of the Town Council will manage this process, on request. Guidance on the type of activities that can take place on the Bandstand is given in the Bandstand leaflet which is available from Brooke House 01344 420079, specific queries should be addressed to the Town Clerk.

The sale of clothes is not permitted from the Bandstand. A free stall is available in the Market Place for the purpose of fundraising through the sale of clothes, bric-a-brac etc. This stall can be booked through Bracknell Forest Council Trading Standards on 01344 352000.

Booking the Bandstand

To book the Bandstand phone 01344 420079 or call in to Brooke House as soon as you have a date in mind. The Bandstand is very popular, particularly on Saturdays. A booking form must be completed detailing the proposed activity, this can be downloaded from the Town Council's website. If fundraising activities are involved the Town Council must see a valid Street Collection Permit prior to the event.

If you wish to use the Town Councils' chairs or the sides for the Bandstand a returnable cash deposit of £10 is required. If you wish to bring a vehicle into Charles Square to unload goods for the Bandstand permission must also be obtained from Bracknell Forest Council via the Environment and Leisure Department - 01344 352000. Vehicular access to the Bandstand is via Service Yard C.

Bracknell Bandstand





TV Grants for senior citizens and disabled persons

The Town Council runs a TV Grant scheme for senior citizens and disabled persons. To be eligible to receive a grant towards the cost of a television licence, the applicant must:

Live in the Parish of Bracknell and have been resident in Bracknell for at least a year and a day.

- i) Be 65 years old or over* on the date of application and working 16 hours or less per week.
- ii) Be permanently disabled (or sharing a household with someone who is permanently disabled) and in receipt of an appropriate pension / benefit.

You are NOT ELIGIBLE if you have a partner / family member living in the same household who is in paid employment for more than 16 hours per week

OR if you are living in the same household as others in full-time employment (e.g. lodgers / housemates)

OR you are a resident in sheltered accommodation in respect of which the communal £5 licence scheme is applicable

**any pensioner who is eligible for a grant and who is shortly to be 75, will receive a grant proportional to the number of months that must be paid before a free licence is issued.*

Application should be made as soon as possible after the licence has been purchased. The grant is only available in the first month after a new licence is issued. Payment will be by personal cheque. The grant is £30 per annum, per Licence holder.

In order to apply for your TV Grant **the first time** you must produce:

- Your new TV Licence – if you pay by Direct Debit please bring your new licence and payment statement.
- Proof of Age
- Photo Identity – e.g. Driving Licence, Passport, Edge Card etc.
- Proof of residence in Bracknell Parish - e.g. utility bill, bank statement etc.
- Disabled persons only: All the above plus proof of disability pension / benefit entitlement.

In order to apply for your TV Grant in subsequent years you must produce:

- Your new TV Licence – if you pay by Direct Debit please bring your new licence and payment statement.
- Your old TV licence stamped by the Town Council

If you are unable to produce your old TV licence stamped by the Town Council you must produce all the information required the first time. TV licence grant scheme applications are dealt with by personal application at Brooke House - Monday to Friday inclusive from 9.00 a.m. - 4.00 p.m

Hall / Room / Venue Hire

Halls for Hire	Size	Capacity	Facilities
Braybrooke Community Hall Makepiece Road Priestwood Bracknell RG42 2HF	Main Hall 13.30m x 7.00m	80 people seated	Large kitchen with fridge, cooker, microwave. Chairs and tables
The Copse Suite Jocks Lane Pavilion Binfield Road Priestwood Bracknell RG12 2BH	Hall 11.20m x 8.50m with low ceiling	60 people seated	Small kitchen with tea and coffee making facilities, fridge. Chairs and tables
Great Hollands Community Hall South Road Eastthampstead Park Wokingham RG40 3EE	Hall 12.00m x 10.00m	60 people seated	Chairs and tables

The above halls are available for sessional hire for playgroups, club meetings / classes, and for one-off hires such as weddings, anniversaries, children's and family birthdays, and other special occasions. We regret that we cannot let the halls for one-off events where the majority of participants are aged 15 to 21 years, or where tickets are to be sold at the door.

If alcohol is to be sold an occasional licence must be obtained from Bracknell Forest Council Licensing Department, 01344 352000.

For hall hire booking enquiries please ring 01344 420079 or visit the Town Council's offices at Brooke House.

Charges to 31 March 2010 (after this please check the website)

Minimum booking 2 hours.

Monday – Friday and Saturday until 12 noon £15.00 per hour.
Saturday 12 noon onwards / Sunday & Bank Holidays £21.00 per hour (up to 5 hours)
£7.00 for 6th and subsequent hours.

Full payment must have been made in advance. A refundable cash deposit of £50.00 is required against any damage which may be incurred during the hire of the hall. This may be collected from Brooke House three days after the date of hire.

The **Council Chamber** at Brooke House, High Street is available for hire. The Chamber seats 35. Hire includes access to an LCD projector (on request), photocopying at cost and coffee and tea making facilities.

Charges to 31 March 2010 (after this please check the website)

Monday – Friday, 9am – 4.30pm £23.00 per hour.

The Town Council has a number of Outdoor Sites that are available for one off events e.g. South Hill Park Open Space (opposite South Hill Park Arts Centre). Organisations wishing to use these areas should contact the Town Clerk to discuss their requirements. Dependent on the nature of the planned event a hire charge may be made.

For all enquiries regarding hall / room / venue availability and hire please ring 01344 420079 or visit the Town Council's offices at Brooke House.



Grants to local organisations

The Town Council has two grant schemes designed to assist organisations providing services for local people.

Annual Grants Programme

These grants are provided to enable organisations with an annual grant which will enable them to provide valuable services to the local community. Applications for funding are considered in October for the following year, the closing date for applications is available on the website or from Brooke House. An Annual Grant Application form must be completed, this is available from Brooke House or can be downloaded from www.bracknelltowncouncil.gov.uk. The application must be accompanied by a copy of the organisations last year's accounts and a budget for the forthcoming year; if the organisation is new a Business Plan is required. The rules of the scheme are as follows:

- One application per organisation per annum
- Failure to supply the requested information will invalidate the application
- Applications received after the closing date will not be considered
- Grants are not payable for the benefit of individuals
- The Council reserves the right to refuse to consider applications it considers inappropriate. There is no appeals process.

Small Grants Scheme

Small Grants are designed to provide immediate financial assistance to local organisations providing valuable services to the local community and who have an exceptional funding need. Grants are available throughout the year as the Council recognises that the need for funding may not always be apparent at the time when the Council's formal Annual Grants programme takes place. Given the nature of the scheme the application procedure is designed to be straightforward and as quick as possible whilst allowing for adequate scrutiny. A small grant application form must be completed; this is available from Brooke House or can be downloaded from www.bracknelltowncouncil.gov.uk. The rules of the scheme are as follows:

- No organisation will have more than two small grant applications considered in any financial year
- No organisation will have more than one small grant in any financial year, or receive a small grant for more than two consecutive years.
- Organisations which have already received an Annual Grant will be eligible to apply for a small grant only if the application is for a 'new' and 'exceptional' funding need.
- Organisations applying for a small grant must satisfy the Council that the grant will be spent for the benefit of local people and that the money is not available from any other source.
- Small grants are not payable for the benefit of individuals.
- The Council reserves the right to refuse to consider applications it considers inappropriate. There is no appeals process.

Allotments

Allotments offer outdoor exercise, the best fruit and vegetables you have tasted and lots of satisfaction - all for £32.00 per year, £18.00 for a half plot (charges from 1 October 2010), these prices apply to allotments with water. Prices differ slightly across sites and depend on whether piped water is available. There are 8 allotment sites within the parish of Bracknell Town:

Allotment locations	Number of full size allotments on site	Water provided
Anneforde Place	24	YES
Crowthorne Road	11	YES
Glenwood	12	YES
Limerick Close	5	NO
Ringmead	97	YES
South Road	82	YES
Wilders Close	7	NO
Windsesham Road	10	YES

Allotments are available only to residents who live within the parish of Bracknell Town. If you would like to put your name on the waiting list, please contact Brooke House on 01344 420079, or e-mail office@bracknelltowncouncil.gov.uk. Due to the high demand for allotments new allotment holders will only be offered a half plot in the first instance. The council is rigorous in ensuring that allotment plots are well maintained, allotment holders who fail to cultivate their plots put their tenancy at risk.

Residents who live in Binfield, Crowthorne, Sandhurst, Warfield and Winkfield should contact their respective parish councils with regard to renting an allotment.

Bus Shelters

Bracknell Town Council is responsible for 25 bus shelters across the town, the majority are in the Bullbrook and Priestwood areas. Bracknell Town Council bus shelters are dark green and have no advertisements on them. Please report any damage / problems by phoning 01344 420079, or e-mail enquiries@bracknelltowncouncil.gov.uk

Bus shelters which have advertisements on them are the responsibility of Bracknell Forest Council, call 01344 352000.

Seats and Bins

The Town Council has responsibility for a number of public seats and litter bins within the Parish, however it is not responsible for the seats and bins within the Town Centre or at the neighbourhood shopping centres. The Town Council is not responsible for the red dog waste bins. If you have a query regarding a public seat or bin that you think may be the Town Council's responsibility please call Brooke House on 01344 420079.



WARFIELD

MOT & SERVICE CENTRE

- Class IV MOT's - Petrol or Diesel
- All Vehicle Servicing & Diagnostics
- Brakes, Clutches, Exhausts
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- All Makes of Car Batteries Available

Also On Site

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Warfield Village Cafe

Wi-Fi Available whilst waiting

Warfield Garage, Newell Green,
Warfield, Berkshire RG42 6AE

01344 - 42 43 63

www.warfieldgarage.co.uk

Comments, Complaints and Compliments

Whilst the Town Council is proud of the services it provides, sometimes things go wrong or get missed and we like to have the opportunity to put things right as soon as possible. If you have a **Complaint** about our services, please contact us as soon as possible by phone, e-mail or post setting out clearly the nature of your complaint and if appropriate the exact location. We will respond to you within three working days to let you know what is happening and will put the matter right as soon as we are able to, within budgetary constraints. Health and safety matters will be given the highest priority. Complaints can also be made via your local Ward Councillor their contact details are on pages 12 & 13.

A copy of the Complaints Register is put before each Full Council meeting in order that trends can be analysed and lessons learnt to inform the improvement of future service delivery.

If you have a **Comment** about our facilities or a 'request for service' please contact us by phone, e-mail or post. We consider all requests for service carefully and will address matters raised if it is possible to do so within time and budgetary constraints. We welcome information about issues we may have overlooked or be unaware of e.g. missing padlocks on allotment gates, overhanging trees etc.

Naturally we are always pleased to receive **Compliments** about our work and these are passed on to staff members as appropriate.

To contact Bracknell Town Council call 01344 420079

or e-mail enquiries@bracknelltowncouncil.gov.uk

Beat the Credit Crunch... join THE BINFIELD CLUB
Forest Road, Binfield, RG42 4DU. Tel 01344 420690

- We are a members only club but welcome new members, visitors and children .
- There are permanently low prices on all beers and spirits.
- We have many activities going on in the Club including Bingo, Tea clubs, bridge, whist and chess clubs.
- Very successful art classes Tuesday and Thursday with professional teacher.
- Good home cooked food lunch times and evenings, Sunday lunch a speciality.
- A snooker room and pool room.
- Live music every Saturday and other times.
- Three large screen TVs with Sky sports.
- Juke box and fruit machines
- Quiz nights, darts and crib teams.
- Drama Club.
- Large Function room for hire for parties, weddings etc.
- Covered smoking areas

Contact the Club Secretary for further information on 07766931824



you need a **WILL...**

...to protect your assets for your family and loved ones.

We offer friendly support and advice in the comfort of your own home. Our Estate Planning Consultants are fully trained to draw up or review your existing Will and give expert advice in plain English. A professionally written Will ensures your children will be cared for by your chosen guardians. It even protects your property should you go into care.

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For peace of mind call **0118 901 8858**
bruce.mur@willwriting.co.uk
www.willwritingcompany.co.uk



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A Venue of Distinction
www.venueofthepark.co.uk

Located in a beautiful 18th century manor house, South Hill Park is one of the largest and most enterprising arts centres in the country. Easy accessibility and historic grandeur make us an ideal venue for your event. Our conference and hospitality team maintain the highest standards, and work in partnership with clients to ensure that events are successful, managed professionally and in accordance with your requirements (and budgets)!

- **18th century mansion with historical and picturesque surroundings**
- **Creative environment – with art workshops**
- **Expansive and beautiful grounds make us ideal for corporate fun days**
- **Cinema – with a capacity of 60, equipped with Dolby surround sound for use as a lecture theatre and presentations**
- **Studio Theatre – provides a good location for role playing activities/team building**
- **Wide Theatre – 330 seat theatre for presentations or open days**
- **2 large meeting rooms and a number of smaller break out rooms**
- **10 mins drive away from Bracknell town centre and easily accessed from the M3**
- **Fully equipped Digital Media Suite**
- **Full and half daily delegate rates or tailor made packages to suit you**

Call now to discuss the requirements for your next event: 01344 413 529
Email: jan.allen@southhillpark.org.uk South Hill Park Trust Limited, Ringmead, Bracknell, RG12 7PA

Testimonials:
...the staff were charming and helpful and we all enjoyed the day... we will definitely use you again!
The Skills Partnership
...the venue was superb... the facilities were lovely -
Prudential

South Hill Park

- Conferences
- Presentations
- Meetings
- Training
- Team Away Days
- Family Fun Days
- Product Launches
- Exhibitions & Fairs
- Location Filming
- Film Screenings
- Corporate Entertainment



Useful Contacts

Public Services and Utilities

Department of Work and Pensions	0800 882200
DVLA	0870 240 0009
Police – non-emergency number	0845 8 505 505
Gas leak	0800 111 999
NHS direct	0845 4647
RSPCA	0300 1234 555
South East Water (General Enquiries)	0845 301 0845
(24 Emergency hotline)	0845 602 1724
(Leak alert line)	0800 028 3399
Thames Water (General Enquiries)	0845 9200 800
(Freephone leakline)	0800 714 614

Local Government – Bracknell Forest Council

CUSTOMER SERVICES 01344 352000

www.bracknell-forest.gov.uk

TIME SQUARE

Market Street, Bracknell RG12 1JD

Telephone: 01344 352000

Email:

customer.services@bracknell-forest.gov.uk

Opening hours:

Monday to Thursday 8:45 to 17:15 and Friday 8:45 to 16:45

Out of Hours Emergencies

If you need to contact the council about any service other than social services outside normal office hours please phone: 01344 786515.

Social Services

If you need to speak to a Social Worker outside normal office hours please contact the Emergency Duty team:

Telephone: 01344 786543

Email:

emergency.duty@bracknell-forest.gov.uk

EASTHAMPSTEAD HOUSE

Town Square, Bracknell RG12 1AQ

Telephone: 01344 352000

Minicom: 01344 352045

Email:

customer.services@bracknell-forest.gov.uk

Reception opening hours:

Monday to Thursday 8:45 to 17:15 and Friday 8:45 to 16:45

Cash Office opening hours:

Monday to Thursday 9:00 to 16:45 and Friday 9:00 to 16:30

SEYMOUR HOUSE (for education enquiries only)

Town Square, Bracknell RG12 1AU

Telephone: 01344 354023/354144

Email:

ecsl@bracknell-forest.gov.uk

Opening hours:

Monday to Thursday 8:30 to 17:15 and Friday 8:30 to 16:45

Local Government – Town and Parish Councils

Bracknell Town Council	01344 420079
Binfield Parish Council	01344 454602
Crowthorne Parish Council	01344 771251
Sandhurst Parish Council	01252 879060
Warfield Parish Council	01344 457777
Winkfield Parish Council	01344 885110

Leisure Activities associated with Bracknell Town Council

Bracknell Town Twinning	01344 454738
Bracknell Herons Day Tickets	
Mill Park Cafe	01344 450014
Steve's Fishing Cabin	01344 311777
Bracknell Railway Society	01344 420757
Bracknell Bowls Club	01344 423778
Bracknell Hockey Club	01344 778333
Sunday League Football	01344 483500
(Secretary)	
	01344 646019
(Hon. Results Secretary)	

Bracknell Town area useful contact numbers

Age Concern	01344 428074
Benefits (Housing and Council Tax)	
	01344 351866
Bracknell Forest Homes	01344 382800
Bracknell Forest Voluntary Action	
	01344 304404
Bracknell Leisure Centre	01344 454203
Bracknell Libraries	01344 423149
Bracknell and Wokingham College	
	0845 3303343
Bus Passes (Concessionary Fares)	
	01344 351200
Bus Station (Travel line)	0871 200 2233
Business Rates	01344 352456
Car Parks (Season Tickets)	01344 352000
Careers Advice (Connexions)	0800 800 13219
Childcare / Childminders	0800 328 9148
Child Protection	01344 351582
Children's Information Centre	
	0800 328 9148
Citizens Advice Bureau	0845 120 2969
Citizenship Ceremonies	01344 352052
Civic Amenity Site (Longshot Lane)	
	01344 487892
(also Weighbridge)	
Community Safety	01344 352000
Consumer Protection Advice	08454 040506

Community Centres	01344 352000
Community Mental Health Team	
	01344 352000
Council Tax	01344 352456
Countryside Rangers	01344 354441
Crime Reduction Advisor	01344 823482
Crimestoppers	0800 555 111
Dial a Ride (Keep Mobile)	01189 793 778
Disabled Parking (Blue Badge Scheme)	
	01344 351464
East Berkshire Primary Care Trust	
	01753 860441
Easthampstead Crematorium	
	01344 420314
Elections	01344 352079
Environmental Health	
(out of hours emergencies)	01344 786515
Environment Agency	
(general enquiries)	08708 506506
(Floodline)	0845 988 1188
Forestcare (Community Alarm Service)	
	01344 786500
Health and Safety Executive (Infoline)	
	0845 345 0055
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Job Centre	01344 744800
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Relate	01189 876161
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Social Services – Adults	01344 786543
- Children	01344 351582
South Hill Park Arts Centre	01344 484858
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Voluntary Drivers Car Service	
	01344 411878
Youth Services	01344 464731
Town Centre	
Town Centre Manager	01344 353090
Princess Square Manager	01344 481959
Bracknell Regeneration Partnership	
	01344 350080

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